

Taieri Christian CareTrust/Mosgiel Community Foodbank Bullying Policy

PURPOSE:

The purpose of this policy is to support a workplace that is free from harassment, discrimination and bullying. Any kind of harassment, discrimination or bullying are unacceptable.

SCOPE:

This applies to all workers, volunteers, clients and visitors, whether at the workplace of the Taieri Christian Care Trust/Mosgiel Community Foodbank, or out in the field at other workplaces, as the work requires.

HARASSMENT:

<u>Harassment occurs when a reasonable person is made to feel intimidated, insulted, or humiliated</u> because of:

- o Age
- o Disability
- o Sexual preference
- o Religion
- o Skin colour or ethnicity
- o Gender including pregnancy, marital status, family/carer's responsibilities
- o Or any other characteristic specified under anti-discrimination or human rights legislation

EXAMPLES OF HARASSMENT:

- Telling insulting jokes about particular racial groups or genders
- Sending offensive or insulting emails
- Displaying offensive posters or screen savers
- Making derogatory comments about someone's race or religion

SEXUAL HARASSMENT

Sexual harassment includes any unwanted sexually related behaviour that, in the circumstances a reasonable person would be offended, humiliated or intimidated by. Usually harassment and sexual

harassment constitute an ongoing series of events, however legally, just one act can constitute harassment.

EXAMPLES OF SEXUAL HARASSMENT

- Making obscene or sexually suggestive remarks or jokes
- o Intrusive enquiries into a worker's private life
- Unwanted body touching or physically molesting a person

DISCRIMINATION:

<u>Discrimination occurs when someone or a group of people is treated less favourably or unfairly because of their:</u>

- o Disability
- o Race or religion
- o Age
- Gender including pregnancy, marital status, family/carer's responsibilities

This list is not exhaustive.

Workplace discrimination can occur during the following activities and circumstances:

- o Recruitment and selection of workers
- o Terms, conditions and benefits offered through employment
- Who is offered training and what sort of training is offered
- o Who is considered and selected for transfer, promotion, retrenchment or dismissal

As well as being against the law, discrimination in the workplace is also against the organisations values, and is prohibited.

WORKPLACE BULLYING:

Workplace bullying is a form of harassment that, until recently, fell outside most current legal definitions of discrimination and harassment. It relates to a misuse or abuse of power in relationships between people. It includes the repeated less favourable treatment of a person by another or others in the workplace. It includes behaviour that intimidates, offends, degrades or humiliates a person, and is unreasonable in the circumstances.

EXAMPLES OF WORKPLACE BULLYING

Physical:

- Swearing
- Shouting
- Slamming doors

Psychological:

- · Silent treatment
- Assigning meaningless tasks unrelated to the position
- Deliberately withholding information needed for effective work performance

BULLYING IS NOT...

Reasonable management action including:

- Setting reasonable performance goals, standards and deadlines
- o Providing constructive feedback on work performance or behaviours
- Following counselling or disciplinary policies and procedures
- o Differences of opinion
- o Poor or bad management practices
- An interpersonal conflict
- A one-off incident (e.g., outburst of temper)

VICTIMISATION:

Victimisation is defined as a person or group of people retaliating or making reprisals including dismissing or harming the employment of those who submit a complaint about harassment, bullying or discrimination. Victimisation is prohibited behaviour and persons who victimise others may be subject to prosecution similar to that for bullying or harassment.

DEFINITIONS:

Bullying: means unreasonable behaviour, repeated over time, which is deliberate and intended to humiliate, undermine or otherwise have a detrimental effect on the recipient(s), even though it may not be unlawful.

Harassment: means any unwelcome comment, conduct or gesture that is insulting, intimidating, humiliating, malicious, degrading or offensive. It might be repeated or an isolated incident but it is so significant that it adversely affects someone's performance, contribution or work environment. It can include physical, degrading or threatening behaviour, abuse of power, isolation, discrimination, sexual harassment and racial harassment.

RESPONSIBILITIES:

The Foodbank Co-Ordinator and/or the Board are responsible for:

o Providing a safe working environment free from discrimination and harassment

All workers are responsible for:

- o Avoiding behaviours which may be perceived by others as bullying or harassment
- Raising concerns about any behaviours of other workers which they perceive as bullying and harassment
- o Reporting harassment directly affecting them
- Helping create a safe working environment free from discrimination and harassment by reporting harassment directed towards other people within the workplace
- o Ensuring they do not harass or discriminate against any person within the workplace

HARASSMENT REPORTING PROCESS

The process to report harassment, bullying or discrimination within the workplace is as follows:

- 1. Report to the Foodbank Co-Ordinator or a member of the Board, as soon as it occurs.
- 2. An investigation into this behaviour will be actioned.
- 4. You will be advised of the process as it happens, including the outcome.

FURTHER SOURCES OF INFORMATION

http://www.legislation.govt.nz/act/public/1997/0092/latest/DLM417078.html - Harassment Act 1997

http://www.legislation.govt.nz/act/public/1993/0082/latest/DLM304212.html - Human Rights Act 1993

http://www.legislation.govt.nz/act/public/1961/0043/latest/DLM327382.html - Crimes Act 1961 http://www.legislation.govt.nz/act/public/1993/0028/latest/DLM296639.html - Privacy Act 1993